

## **Review of Daytime Support**

### **Introduction**

1. The review covers services in the daytime for vulnerable adults. It includes support specifically around eligible care needs, and support that prevents care needs escalating.
2. There are two other reviews happening at the same time and these three reviews relate to each other. The other reviews are the respite review and the carers' strategy review.
3. We are committed to involving people who use services, families and friends who care for them, volunteers and faith and community groups, staff who work in services, voluntary and private sector providers of care and support, and our statutory partners (district, town, and parish councils and NHS commissioners and providers).
4. We will work across Oxfordshire to identify the needs of vulnerable people for support, and the possibilities of imaginative and creative solutions to our shared challenge.
5. The context of the review is that the council needs to make £69m of savings up to 2020. Adult social care is the council's biggest individual area of spend excluding schools. The council has a good track record over the last decade of investing in adult social care to cover increased demand. However, in order to continue to meet our statutory responsibilities with a reduced budget we are having to cut back our provision on non-statutory services, that is, services that we are not required by law to provide.
6. On Tuesday, 16th February 2016 the council set the budget for 2016/17. This included a series of planned amendments to the budget that had been proposed by the authority's cabinet in January. A total of £3m of savings relating to day centres (including transport to day centres) will now not take place. Instead they will be replaced by a saving of £1m from 2017/18 resulting from a full review of all day services for older people. The net result of this is that the council will be able to set a balanced budget in 2016/17 but over the medium term now has £15.2m of unidentified savings to make as opposed to the previous figure of £11.2m.

### **Terms of Reference**

7. The review covers services in the daytime for vulnerable adults. It includes support specifically around eligible care needs, and support that prevents care needs escalating.
8. The review will cover the needs of all people over 18 in Oxfordshire who have an eligible need for support in the daytime.
9. It will look at the range of services and support that people need and will focus primarily on support provided by people other than a person's family and friends (these will be covered by the carers review). The review will not be restricted to service that are commissioned or provided by Oxfordshire County Council.

10. There are separate reviews ongoing about *respite provision* and *carers' services* and this review will take account of the work and outcomes generated by those reviews.
11. The purpose of the review is to
  - a. Identify the needs of the population of Oxfordshire for daytime support
  - b. Describe the strategic aims of Oxfordshire County Council in relation to daytime support
  - c. Describe a range of service models and purchasing options that meet Oxfordshire County Councils strategic aims, meet statutory needs, and are in the context of the current financial envelope.
12. In the context of this review the strategic aims of the Council will continue to be met by a range of services, including voluntary and community provision that is not directly funded by Oxfordshire County Council.
13. The review will produce a report for consultation with the public in Oxfordshire and for decision by Oxfordshire County Council. This will include recommendations about different service models for delivering our strategic aims, together with the cost of implementing these models.

### **Involvement and co-design**

14. This process will start with workshops involving a range of voluntary sector and provider representatives to discuss the needs of vulnerable people across Oxfordshire for support, and the possibilities of imaginative and creative solutions to our shared challenge.
15. Our intention is to develop plans and service models using co-design methods over a brief and intense review and development period. This work will involve people who use services and their carers. The short time period and intensity of work will inevitably mean that this co-design work will be with a relatively small group of directly affected people.
16. This co-design does not replace more traditional consultation and the completed report and potential service models will then be subject to a formal consultation to test them in the public sphere.

### **Service and contract decisions**

17. Service and contract decisions that may be impacted by this include contracts and grants for tier two day services for older people, contracts for tier three day services for older people, contracts for learning disability day services, and internal daytime support services for adults (including health and wellbeing centres and learning disability daytime support).
18. The review will primarily focus on the needs of people in Oxfordshire, rather than on current services that meet those needs. However services currently provided that may be in scope of the review are listed below.
  - Community Information Network
  - Dementia Support Service
  - Learning disability day services

- Tier Two day services (see list in appendix one)
  - Tier Three day services (Health and Wellbeing Centres)
  - Wellbeing and Employment Support Service (OxForward)
  - Mental Health Outcomes Based Contract (day service components)
19. Many of these services have savings targets or cost pressures, either as part of the ordinary course of county council business or as a result of budget decisions, and these will be taken into account in the review.
20. The Council decision referred specifically to *tier two and tier three services for older people* and where these services have contracts with end dates prior to 31 March 2016 there will need to be extensions to ensure services do not close prior to the end of the review. These services are listed in Appendix One.
21. There are also number of contracts ending that did not form part of specific plan in the budget, but instead are part of the ordinary course of council business in improving efficiency and changing services. These contact end dates are unaffected by the council decision. In light of the current financial challenge existing planned changes will go ahead.
22. Adult social care currently operates on the default assumption that when a contract for services ends there will be no extension or recommissioning unless there is significant evidence that the service meets a statutory obligation or delivers a key strategic priority. The three services particularly affected by these are the two Leonard Cheshire services for clients with physical disabilities, and Headway services. Planned changes to these contracts will continue.
23. There are a number of services where budget decisions were taken to end services, or to make significant savings from service spend. These include the planned support services, HIV day services, falls service, aphasia service, reablement, and intermediate care beds. These already agreed savings are unaffected by this review.
24. This is because this savings have already been agreed and consulted on, and increasing uncertainty about actions will unnecessarily delay savings needed to ensure financial sustainability, whilst increasing uncertainty for providers and people using services, and their carers.
25. Decisions resulting from the review may be to cease to fund services in scope, to continue to fund them, to negotiate with providers about alterations to existing contracts and grants, or to go out to the market for new services.

### **Timetable**

26. Over the spring and summer we will spend time understanding what daytime support means to people and what people need from this support.
27. We will also be listening to people's ideas for future provision and will work directly with a small group of people with daytime support needs and their carers to shape the future options.

28. The future options will be widely consulted on in autumn 2016.
29. A recommendation on the county council's future funding of daytime support will be made by Cabinet in January 2017, for a final decision by Council in February 2017.

Benedict Leigh, Lead Commissioner, Adults  
Feb 2016

### **Further information**

More information about the review is available at:

[www.oxfordshire.gov.uk/daytimesupport](http://www.oxfordshire.gov.uk/daytimesupport). We will keep this page updated as the review progresses. For further information, contact: [Daytimesupportreview@oxfordshire.gov.uk](mailto:Daytimesupportreview@oxfordshire.gov.uk)

**APPENDIX ONE: Contracted Daytime Support Centres**

Tier 2 day centres for older people

<b>Name</b>	<b>Provider</b>
Carterton Day Support	Carterton Day Centre
Anchor Court Day Centre	Age UK Oxfordshire
Bluebells Day Centre	Age UK Oxfordshire
Burford Lunch Club	Age UK Oxfordshire
Kidlington Day Centre	Age UK Oxfordshire
Kingsmoor Day Centre	Age UK Oxfordshire
Nettlebed	Age UK Oxfordshire
Oakwood Centre	Age UK Oxfordshire
Share Care Day Centre	Age UK Oxfordshire
St Francis Court Day Centre	Age UK Oxfordshire
Lake House Day Centre	The Order of St John Care Trust
Marston Court Day Centre	The Order of St John Care Trust
Abingdon Day Support	Alzheimers Society, The
Bampton Bush Day Centre	Bampton Bush Day Centre
Day Centre	Berinsfield Day Centre
Bromsgrove Day Centre	Bromsgrove Day Centre
Day Centre (Tues & Friday)	Chalgrove Day Centre
Charlbury Day Centre	Charlbury Day Centre
Chinnor Day Centre	Chinnor Day Centre
Cholsey Day Centre	Cholsey Day Centre
Cluster Day Centre	Cluster Care Group
Rosewood Day Centre	Daybreak Oxford
The Lilacs Day Centre	Daybreak Oxford
The Limes Day Centre	Daybreak Oxford
Eynsham Day Centre	Eynsham Day Centre
Fielding Lunch Club	Fielding Lunch Club
Community Centre Luncheon	Goring & District Luncheon Club
Day Centre	Grove Day Centre
Hanborough & District Day Centre	Hanborough & District Day Centre
Highlands Day Centre	Highlands Day Centre
Hook Norton Day Centre	Hook Norton Day Centre
Day Centre	October Club (Wantage)
Day Centre	Oxfordshire Chinese Community
Happy Place Day Centre	Oxfordshire Older Chinese People Centre
Day Service at Cornhill Centre	RVS (formerly known as WRVS)
West Way Day Centre	RVS (formerly known as WRVS)
St Marys Thursday Club	St Marys Thursday Club Bloxham
Stonesfield Lunch Club	Stonesfield Lunch Club
Day Centre	Thame & District Day Centre
Day Centre	Watlington & District Day Centre
Drop in Centre	Watlington & District Ltd Drop In
Windmill Thursday Club	Windmill Thursday Club
Wychwoods Day Centre	The Wychwoods Day Centre Ltd
Volunteer Transport & Befriending Service	Volunteer Link Up
Tryard Disability Group	Leonard Cheshire
Open Access Self Help Group	Leonard Cheshire

Tier Three day centre for older people

<b>Name</b>	<b>Provider</b>
Elms Health and Wellbeing Centre	Leonard Cheshire

Learning Disability daytime support services

<b>Name</b>	<b>Provider</b>
The Albion	Life Path Trust
3D	Life Path Trust
Turnstyle	Style Acre
T2 Support Hub	Style Acre
SABRe	Style Acre
Milton Heights	Home Farm Trust
The Learning Centre	Macintyre

**APPENDIX TWO: Oxfordshire County Council Daytime Support Centres**

Tier Three day centres for older people

<b>Name</b>
Abingdon Health and Wellbeing Centre
Banbury Health and Wellbeing Centre
Bicester Health and Wellbeing Centre
Didcot Health and Wellbeing Centre
Oxford Options
Wallingford Health and Wellbeing Centre
Wantage Health and Wellbeing Centre

Learning Disability daytime support services

<b>Name</b>
<i>South Oxfordshire &amp; Vale</i>
Henley
Wallingford
Wantage
Abingdon
<i>West Oxfordshire</i>
Moorland
Witney
Carterton
<i>Oxford</i>
Headington
Oxford City
Cowley
<i>North Oxfordshire</i>
Redlands
St Johns
Greenwood
The Garth
Kidlington

**APPENDIX THREE: Map of Daytime Support Centres**

Map of daytime support centres in Oxfordshire 30/03/2016

